

<b>Notice of References Cited</b>	Application/Control No. 09/970,409	Applicant(s)/Patent Under Reexamination SHULMAN ET AL.	
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	X	Online Help in the Real World, ACM, 1991, Susan D. Goodall et al, pages 21- 29

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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